THE QUALITIES OF OUR WORK
These are the qualities we promise to the people we serve.

**HIGHEST QUALITY OF SERVICE**
We know our comparative advantage is working at the frontiers of knowledge. Even in unsettled domains, we deliver the highest quality of service.

**SOCIAL PURPOSE**
Social Purpose drives everything we do. We operate as an enterprising organization, investing in the activities of our people to create positive social impact. Everything we do aligns with our mission to achieve social impact.

**HUMILITY**
Our approach is based on humility. We value openness in collaborating with others and we start by listening.

**EFFECTIVE PARTNERSHIPS**
Our sense of purpose and humility, combined with our openness to learning and commitment to working on tough issues, makes us value our networks. We play a connecting role by creating effective partnerships.

**EVALUATE**
We evaluate our work even if there is no external requirement to do so. We help our donors to understand progress, problems and performance.

**LEARN**
We learn by experimenting, reflecting and sharing ideas. We know that different contexts and problems demand different approaches, so we use different tools to get the best result. We know that learning requires stretching ourselves individually and as a team.

**CONSTRUCTIVE FEEDBACK**
To learn faster, we give and receive constructive feedback. We use this to identify excellent and substandard performance, which helps us all to improve.